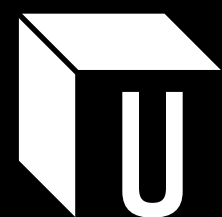




Scaling Global Skill Development with AI:

Axalta + Unboxed + Microsoft

Axalta's mission is to create innovative surface solutions for a more sustainable future.





The Challenge

Axalta needed to transform into a scalable learning organization capable of supporting a global workforce.

Key Challenges:

- Deliver learning across multiple countries and 9 languages
- Reach a large, distributed employee population
- Ensure consistent, high-quality content across regions
- Overcome platform scalability, security, and accessibility limitations
- Move beyond fragmented learning into a centralized, enterprise-wide capability



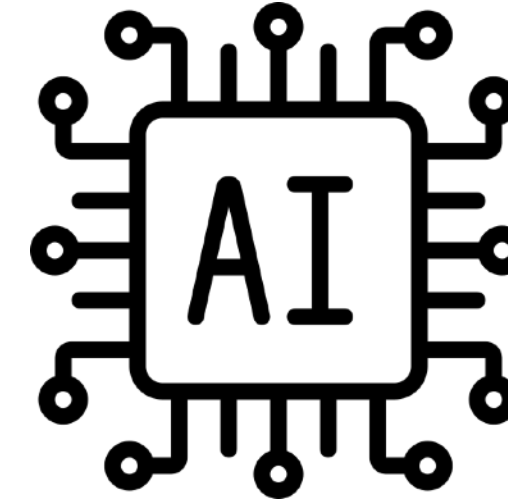
The Opportunity



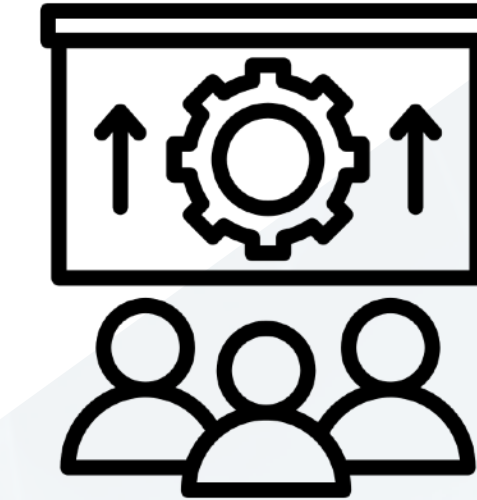
Enable enterprise-wide skill development at scale



Standardize learning while maintaining local relevance



Leverage AI to move from passive learning to active skill building



Create a future-ready workforce aligned to business growth and innovation

The Solution: Unboxed + Microsoft Ecosystem



A. Platform Foundation (Microsoft)

- Built on Microsoft Azure for:
 - Enterprise-grade scale, security, and reliability
- Integrated Microsoft technologies:
 - Azure AI Foundry → AI model development
 - Azure AI Speech → Role play and coaching experiences
 - SQL Database → Data infrastructure
 - Power BI → Performance dashboards and insights
 - Entra ID → Secure identity and single sign-on

B. Unboxed Skill Development Platform

- AI-powered role play simulations
- AI-driven coaching tools
- Centralized learning management system
- Curated, scalable learning content ecosystem



Execution



Rapid deployment:

- Global LMS launched in ~90 days



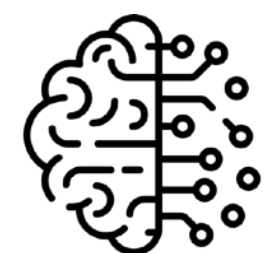
Scale achieved:

- 4,000+ courses deployed
- Global accessibility across regions and languages



User reach:

- Enterprise-wide employee population



Approach:

- Combined technology + content + AI-driven practice
- Designed for continuous skill development, not one-time training

Results & Impact



Skill & Performance Gains

- +20% improvement in skills through AI role play practice
- +92% increase in coaching confidence using AI coaching tools

20%

Improvement in skills

Operational Efficiency

- +40% increase in coaching efficiency
(report completion, workflows)

92%

Increase in coaching confidence

Enterprise Impact

- Rapidly enabled a global learning organization
- Improved consistency and accessibility of learning
- Shifted from content delivery → capability building

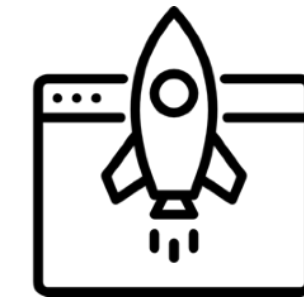
40%

Increase in coaching efficiency

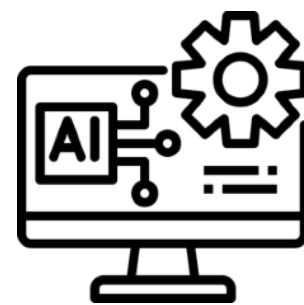
Key Success Factors



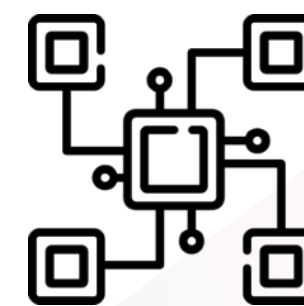
Scalable cloud infrastructure (Azure) enabled global reach



Speed to deployment (90 days) accelerated time-to-value



AI-driven practice and coaching created measurable behavior change



Integrated ecosystem (content + platform + analytics) ensured adoption

Future Sales & Strategic Value



- Continued partnership between Axalta, Unboxed, and Microsoft
- Expansion of AI-driven learning and coaching capabilities
- Focus on:
 - Continuous skill development
 - Workforce capability building
 - Career growth and employee empowerment

Positioning Statement:

Axalta has moved from delivering training to building a future-ready, AI-powered skill development ecosystem at global scale.